

# FY24 Scorecard - Adult mental health clients

Served by the public  
county-based Mental Health Local Authorities



Utah Office of Substance Use and Mental Health

October 22, 2024

## Utah Office of Substance Use and Mental Health

### Mental health clients served by the public behavioral health Local Authorities

#### Purpose:

The following public report is for audit purposes. Client information is from Fiscal Year 2024 (FY 24)-July 1, 2023 to June 30, 2024. The Utah county-based Mental Health Authorities submit client mental health events to the Office of Substance Abuse and Mental Health to compile the data to send to the United States Substance and Mental Health Services Administration. Youth are those clients aged 0-17.

#### Who is counted:

The Federal SAMHSA data spec is clear what is to be submitted by states per requirement of the Mental Health Block Grant:

“The client record contains information for all children and adults who received services from programs provided or funded by the SMHA through community-based programs, state hospital(s), other psychiatric inpatient facilities, residential treatment centers, and mental health services delivered in jails or prisons during the reporting period.”

#### Two different client counts:

“Served” clients include all clients including jail service location clients.

“Mandated” clients are all clients without jail only clients. Service utilization denominators are based off the Mandated client counts. Service durations are not presented for jail only clients for audit purpose of the Local Authority system.

#### Unique (distinct) person counting:

*Columns and cells are independent of each other*

Calculations are unique/distinct per cell. Rows CANNOT be summed down or across to calculate counts.

Column counts are independent to each column and row. This means a client is counted once per cell, but if served at another provider, they can appear in those counts. Additionally, clients in one service can also appear in no, more, or all other service columns. Services are determined with an event of service greater than zero.

# Utah Office of Substance Use and Mental Health

## Mental health clients served by the public behavioral health Local Authorities

### Adult—Served Clients

#### Definitions and Calculations:

Client totals are distinct/unduplicated per area; State is unduplicated across the state, Rural is unduplicated across the rural centers, Urban is unduplicated across the urban centers. Rows cannot be added in a column.

Clients can receive multiple service types and may be duplicated across service types. Columns cannot be added across service types.

Supported employment includes # of clients with a supported employment status anytime during the fiscal year.

Supported Housing includes count of clients that received that service anytime during the fiscal year (service code 174 only).

Jail Services client counts are from those who received services with a location code of Jail.

Employment includes # of clients who were employed or did not stay unemployed during the fiscal year.

% Employed includes # of clients employed (full time, part time, or supported employment) divided by the number of clients in the workforce. Workforce includes clients who are employed (full time, part time or supported employment) and/or unemployed but seeking work.

\*Mobile Response services performed in Salt Lake County are submitted by the Huntsman Mental health Institute.

Estimate of Need— Substance Abuse and Mental Health Services Administration. Substate Estimates of Substance Use and Mental Disorders from the 2018-2020 National Surveys on Drug Use and Health: Results and Detailed Tables. Rockville, MD . <https://www.samhsa.gov/data/report/2018-2020-nsduh-substate-region-estimates-tables>

### Mandated Clients (excludes services with Jail service location)

#### Definitions and Calculations:

Red: Minimum requirements not met.

Orange: Median number of days/hours or utilization percentages are below 75% or above 300% of the rural or urban median or utilization totals

**Mandated Services** do not include client data where service were provided in service location Jail.

**Utilization:** Percent of all clients receiving services. The total Outpatient number of clients served is an unduplicated count by provider of any client receiving an outpatient service.

**Median Length of Stay:** Median length of time for all clients who received that service. Median is the middle value in a list of numbers.

**Average Length of Stay:** Average length of time for all clients who received that service. Average or mean is the total number of time for that service divided by the number of clients receiving that service.

**Inpatient** includes MHE service code 123

**Residential** includes MHE service codes H2103, 171, and 173

**Medication Management** includes MHE service codes 61

**Psychosocial Rehabilitation** includes MHE service codes 70, 80, 100, and 160

**Case Management** includes MHE service code 120 and 130

**Respite** includes MHE service code 150

**Assessment** includes MHE service code 22 Diagnosis and Assessment

**Testing** is not shown on the scorecard but is included in Total Outpatient

# Utah Office of Substance Use and Mental Health

## Adult (age 18+) Mental health clients served by the public behavioral health Local Authorities

### FY 2024 Mental Health Scorecard for Adults

October 11, 2024

Local Authority	Count of Clients Served			Estimated Adults with Serious Mental Illness (SMI) in need of treatment			Count of clients served: Serious Mental Illness (SMI)			Count of clients served: Unfunded			Count of clients served: Supported Housing			Count of clients served: Assertive Community Treatment Services (ACT)			Count of clients served: Jail Services		
				% in Need of Treatment SMI (Source - 2021 NSUD)	# in Need of Treatment SMI	% of estimated SMI served by the Local Authority															
	FY 2023	FY 2024	% Change				FY 2023	FY 2024	Percent Change	FY 2023	FY 2024	Percent Change	FY 2023	FY 2024	Percent Change	FY 2023	FY 2024	Percent Change	FY 2023	FY 2024	Percent Change
Rural Counties																					
Bear River	3,111	3,181	2.3%	6.44%	9,502	21.43%	1,990	2,036	2.3%	511	1,224	139.5%	28	27	-3.6%	0	0	--	462	509	10.2%
Central	1,178	1,134	-3.7%	5.64%	3,418	24.96%	818	853	4.3%	62	115	85.5%	26	29	11.5%	0	0	--	7	4	-42.9%
Four Corners	1,126	1,136	0.9%	5.77%	1,766	7.64%	164	135	-17.7%	183	243	32.8%	18	15	-16.7%	0	0	--	40	40	0.0%
Northeastern	2,346	2,321	-1.1%	5.59%	2,239	24.52%	511	549	7.4%	183	223	21.9%	19	19	0.0%	0	0	--	123	96	-22.0%
San Juan	360	315	-12.5%	5.77%	631	10.30%	56	65	16.1%	62	35	-43.5%	0	0	--	0	0	--	2	3	50.0%
Southwest	3,157	3,025	-4.2%	5.84%	12,656	15.90%	1,945	2,012	3.4%	93	255	174.2%	16	6	-62.5%	0	0	--	0	20	--
Summit County	52	60	15.4%	6.44%	2,205	0.00%	2	0	--	38	27	-28.9%	0	0	--	0	0	--	24	25	4.2%
Tooele County	985	1,169	18.7%	6.44%	3,585	17.30%	585	620	6.0%	159	113	-28.9%	0	0	--	0	0	--	127	108	-15.0%
Wasatch County	279	285	2.2%	6.44%	1,767	11.77%	189	208	10.1%	43	56	30.2%	0	0	--	0	0	--	5	9	80.0%
Total	12,547	12,583	0.3%	6.04%	32,036	20.17%	6,246	6,461	3.4%	1,330	2,289	72.1%	107	96	-10.3%	0	0	--	789	812	2.9%
Urban Counties																					
Davis	7,236	7,347	1.5%	7.31%	19,530	21.39%	4,173	4,178	0.1%	3,102	1,746	-43.7%	101	104	3.0%	0	0	--	952	1,009	6.0%
Salt Lake County	8,490	8,631	1.7%	7.14%	65,807	6.40%	4,087	4,213	3.1%	1,486	1,710	15.1%	317	321	1.3%	316	354	12.0%	1,306	1,356	3.8%
Utah County	8,909	8,142	-8.6%	7.09%	35,819	16.05%	6,240	5,749	-7.9%	843	898	6.5%	77	86	11.7%	0	0	--	1,777	2,289	28.8%
Weber	4,954	4,653	-6.1%	6.58%	13,747	21.90%	2,894	3,010	4.0%	457	531	16.2%	52	0	-100.0%	0	0	--	1,166	883	-24.3%
Total	29,035	28,217	-2.8%	7.03%	140,344	12.11%	17,234	16,995	-1.4%	5,821	4,835	-16.9%	360	511	41.9%	0	0	--	5,080	3,164	-37.7%
State	41,114	40,386	-1.8%	6.85%	173,082	13.46%	23,259	23,290	0.1%	7,129	7,098	-0.4%	466	607	30.3%	316	354	12.0%	5,841	3,944	-32.5%

Local Authority	Count of clients served: Crisis Receiving Center			Count of clients served: Mobile Crisis Response			Count of clients served: Employed			Percent of clients served: Employed		Count of clients served: Supported Employment (subset of employed)		
	FY 2023	FY 2024	Percent Change	FY 2023	FY 2024	Percent Change	FY 2023	FY 2024	Percent Change	FY 2023	FY 2024	FY 2023	FY 2024	Percent Change
Rural Counties														
Bear River	0	0	--	204	226	10.8%	946	840	-11.2%	71.5%	74.0%	6	6	0.0%
Central	0	0	--	350	401	14.6%	465	412	-11.4%	81.9%	82.0%	3	4	33.3%
Four Corners	0	0	--	389	484	24.4%	370	382	3.2%	56.4%	66.9%	6	5	-16.7%
Northeastern	0	0	--	291	300	3.1%	1,015	993	-2.2%	75.6%	80.8%	5	2	-60.0%
San Juan	0	0	--	34	69	102.9%	171	151	-11.7%	76.7%	82.5%	3	4	33.3%
Southwest	0	0	--	188	284	51.1%	1,105	975	-11.8%	77.0%	77.7%	136	134	-1.5%
Summit County	0	0	--	0	77	--	12	6	-50.0%	70.6%	58.3%	0	0	--
Tooele County	0	0	--	291	323	--	314	364	15.9%	62.2%	68.3%	2	12	500.0%
Wasatch County	0	0	--	130	71	--	150	139	-7.3%	87.2%	80.8%	1	0	--
Total	0	0	--	1,934	2,291	18.5%	4,545	4,259	-6.3%	72.9%	76.2%	162	167	3.1%
Urban Counties														
Davis	781	798	2.2%	729	805	10.4%	2,938	2,687	-8.5%	76.7%	76.8%	87	75	-13.8%
Salt Lake County	0	0	--	2,209	2,885	6.2%	1,480	1,534	3.6%	62.6%	66.7%	91	85	-6.6%
Utah County	1,114	1,101	-1.2%	489	534	9.2%	2,259	1,836	-18.7%	71.7%	71.9%	68	76	11.8%
Weber	0	0	--	754	740	-1.9%	935	861	-7.9%	65.8%	63.6%	7	30	328.6%
Total	1,814	2,000	10.3%	4,132	4,887	18.3%	7,590	6,886	-9.3%	70.9%	71.5%	253	266	5.1%
State	1,814	2,000	10.3%	6,045	7,154	18.3%	12,080	11,093	-8.2%	71.7%	73.3%	414	433	4.6%



## Adult Clients with Mandated Services

Local Authority	Utilization of Mandated Services (count of clients and percent of clients receiving services)																
	Out of Home Placements																
	State Hospital Inpatient					Community Inpatient					Residential						
	FY 2023		FY 2024		Change	FY 2023		FY 2024		Change	FY 2023		FY 2024		Change		
	Client Count & Percent		Client Count & Percent		Client Difference & Client Change	Client Count & Percent		Client Count & Percent		Client Difference & Client Change	Client Count & Percent		Client Count & Percent		Client Difference & Client Change	Client Count & Percent	
<b>Rural Counties</b>																	
Bear River	17	0.6%	12	0.4%	-5 -29.4%	167	6.0%	149	5.3%	-18 -10.8%	45	1.6%	33	1.2%	-12 -26.7%		
Central	17	1.5%	10	0.9%	-7 -41.2%	68	6.0%	52	4.6%	-16 -23.5%	0	0.0%	9	0.8%	9 --		
Four Corners	12	1.1%	9	0.8%	-3 -25.0%	37	3.3%	31	2.8%	-6 -16.2%	20	1.8%	16	1.4%	-4 -20.0%		
Northeastern	10	0.4%	6	0.3%	-4 -40.0%	56	2.5%	32	1.4%	-24 -42.9%	0	0.0%	1	0.0%	1 --		
San Juan	3	1.0%	0	0.0%	-3 -100.0%	4	1.3%	0	0.0%	-4 -100.0%	0	0.0%	0	0.0%	0 --		
Southwest	35	1.2%	23	0.8%	-12 -34.3%	90	3.0%	101	3.3%	11 12.2%	39	1.3%	35	1.2%	-4 -10.3%		
Summit County	3	8.6%	0	0.0%	-3 -100.0%	2	5.7%	0	0.0%	-2 -100.0%	0	0.0%	0	0.0%	0 --		
Tooele County	7	0.6%	5	0.5%	-2 -28.6%	0	0.0%	12	1.1%	12 --	0	0.0%	0	0.0%	0 --		
Wasatch County	0	0.0%	0	0.0%	0 --	0	0.0%	0	0.0%	0 --	0	0.0%	0	0.0%	0 --		
<b>Total</b>	<b>104</b>	<b>0.9%</b>	<b>65</b>	<b>0.5%</b>	<b>-39 -37.5%</b>	<b>423</b>	<b>3.5%</b>	<b>377</b>	<b>3.1%</b>	<b>-46 -10.9%</b>	<b>104</b>	<b>0.9%</b>	<b>94</b>	<b>0.8%</b>	<b>-10 -9.6%</b>		
<b>Urban Counties</b>																	
Davis	35	0.5%	33	0.5%	-2 -5.7%	86	1.3%	83	1.3%	-3 -3.5%	262	4.0%	284	4.3%	22 8.4%		
Salt Lake County	170	2.3%	134	1.8%	-36 -21.2%	480	6.4%	192	2.6%	-288 -60.0%	165	2.2%	200	2.7%	35 21.2%		
Utah County	78	1.0%	78	1.0%	0 0.0%	168	2.1%	108	1.3%	-60 -35.7%	237	2.9%	238	2.9%	1 0.4%		
Weber	71	1.8%	58	1.5%	-13 -18.3%	122	3.1%	89	2.3%	-33 -27.0%	167	4.3%	158	4.0%	-9 -5.4%		
<b>Total</b>	<b>353</b>	<b>1.4%</b>	<b>303</b>	<b>1.2%</b>	<b>-50 -14.2%</b>	<b>855</b>	<b>3.3%</b>	<b>468</b>	<b>1.8%</b>	<b>-387 -45.3%</b>	<b>1,004</b>	<b>3.9%</b>	<b>880</b>	<b>3.4%</b>	<b>-124 -12.4%</b>		
<b>State</b>	<b>455</b>	<b>1.2%</b>	<b>370</b>	<b>1.0%</b>	<b>-85 -18.7%</b>	<b>1,277</b>	<b>3.4%</b>	<b>842</b>	<b>2.3%</b>	<b>-435 -34.1%</b>	<b>1,108</b>	<b>3.0%</b>	<b>974</b>	<b>2.6%</b>	<b>-134 -12.1%</b>		

Local Authority	Utilization of Mandated Services (Percent of clients receiving services)																
	Outpatient Services																
	Medication Management					Psychosocial Rehabilitation					Case Management						
	FY 2023		FY 2024		Change	FY 2023		FY 2024		Change	FY 2023		FY 2024		Change		
	Client Count & Percent		Client Count & Percent		Client Difference & Client Change	Client Count & Percent		Client Count & Percent		Client Difference & Client Change	Client Count & Percent		Client Count & Percent		Client Difference & Client Change	Client Count & Percent	
<b>Rural Counties</b>																	
Bear River	1,218	43.3%	1,274	45.6%	56 4.6%	278	10.0%	266	9.5%	-12 -4.3%	1,073	38.4%	1,060	38.0%	-13 -1.2%		
Central	509	43.9%	515	45.5%	6 1.2%	93	8.2%	78	6.9%	-15 -16.1%	283	25.0%	263	23.2%	-20 -7.1%		
Four Corners	476	34.6%	513	45.9%	37 7.8%	93	8.3%	71	6.4%	-22 -23.7%	501	44.8%	467	41.8%	-34 -6.8%		
Northeastern	1,175	50.1%	1,111	49.4%	-64 -5.4%	75	3.3%	68	3.0%	-7 -9.3%	138	6.1%	179	8.0%	41 29.7%		
San Juan	184	51.3%	92	29.2%	-92 -50.0%	26	8.3%	10	3.2%	-16 -61.5%	28	8.9%	22	7.0%	-6 -21.4%		
Southwest	869	23.1%	1,083	35.9%	214 24.6%	235	7.8%	220	7.3%	-15 -6.4%	637	21.1%	557	18.4%	-80 -12.6%		
Summit County	5	25.9%	6	17.1%	1 20.0%	0	0.0%	0	0.0%	0 0.0%	5	14.3%	0	0.0%	-5 -100.0%		
Tooele County	405	35.0%	391	35.9%	-14 -3.5%	77	7.1%	88	8.1%	11 14.3%	596	54.8%	640	58.8%	44 7.4%		
Wasatch County	110	35.1%	406	145.0%	296 269.1%	14	5.0%	13	4.6%	-1 -7.1%	73	26.1%	81	28.9%	8 11.0%		
<b>Total</b>	<b>4,942</b>	<b>37.0%</b>	<b>5,086</b>	<b>42.4%</b>	<b>144 2.9%</b>	<b>891</b>	<b>7.4%</b>	<b>813</b>	<b>6.8%</b>	<b>-78 -8.8%</b>	<b>3,327</b>	<b>27.7%</b>	<b>3,235</b>	<b>27.0%</b>	<b>-92 -2.8%</b>		
<b>Urban Counties</b>																	
Davis	3,560	53.6%	3,567	54.6%	7 0.2%	435	6.7%	468	7.2%	33 7.6%	2,435	37.3%	2,573	39.4%	138 5.7%		
Salt Lake County	3,666	52.2%	3,678	49.2%	12 0.3%	673	9.0%	648	8.7%	-25 -3.7%	3,829	51.2%	2,887	38.6%	-942 -24.6%		
Utah County	3,548	43.5%	3,568	43.8%	20 0.6%	386	4.7%	361	4.4%	-25 -6.5%	3,936	48.4%	3,934	48.3%	-2 -0.1%		
Weber	1,764	40.1%	1,653	42.1%	-111 -6.3%	390	9.9%	382	9.7%	-8 -2.1%	898	22.9%	1,108	28.2%	210 23.4%		
<b>Total</b>	<b>12,475</b>	<b>48.7%</b>	<b>12,409</b>	<b>48.2%</b>	<b>-66 -0.5%</b>	<b>1,877</b>	<b>7.3%</b>	<b>1,849</b>	<b>7.2%</b>	<b>-28 -1.5%</b>	<b>11,060</b>	<b>42.9%</b>	<b>10,472</b>	<b>40.6%</b>	<b>-588 -5.3%</b>		
<b>State</b>	<b>17,350</b>	<b>45.1%</b>	<b>17,434</b>	<b>46.6%</b>	<b>84 0.5%</b>	<b>2,765</b>	<b>0.0%</b>	<b>2,662</b>	<b>7.1%</b>	<b>-103 -3.7%</b>	<b>14,313</b>	<b>38.3%</b>	<b>13,649</b>	<b>36.5%</b>	<b>-664 -4.6%</b>		



# Adult Clients with Mandated Services

Local Authority	Utilization of Mandated Services (Percent of clients receiving services)																	
	Outpatient Services																	
	Respite						Assessment						Treatment Therapy					
	FY 2023		FY 2024		Change		FY 2023		FY 2024		Change		FY 2023		FY 2024		Change	
	Client Count & Percent		Client Count & Percent		Client Difference	Client Change	Client Count & Percent		Client Count & Percent		Client Difference	Client Change	Client Count & Percent		Client Count & Percent		Client Difference	Client Change
Rural Counties																		
Bear River	4	0.1%	<10	0.1%	--	--	1,249	44.7%	1,416	50.7%	167	13.4%	2,233	80.0%	2,374	85.0%	141	6.3%
Central	0	0.1%	0	0.1%	0	#DIV/0!	554	48.9%	508	44.9%	-46	-8.3%	945	83.5%	908	80.2%	-37	-3.9%
Four Corners	1	0.1%	<10	--	--	0.0%	523	46.8%	497	44.5%	-26	-5.0%	780	69.8%	786	70.3%	6	0.8%
Northeastern	0	0.0%	<10	--	--	0.0%	889	39.5%	896	39.8%	7	0.8%	1,577	70.1%	1,567	69.7%	-10	-0.6%
San Juan	0	0.0%	0	0.0%	0	0.0%	151	47.9%	223	70.8%	72	47.7%	209	66.3%	235	74.6%	26	12.4%
Southwest	0	0.0%	<10	0.0%	--	--	1,810	59.9%	1,502	49.7%	-308	-17.0%	2,244	74.3%	2,149	71.2%	-95	-4.2%
Summit County	0	0.0%	0	0.0%	0	0.0%	7	20.0%	<10	--	--	--	26	74.3%	29	82.9%	3	11.5%
Tooele County	0	0.0%	<10	--	--	--	426	39.2%	533	49.0%	107	25.1%	611	56.2%	769	70.7%	158	25.9%
Wasatch County	0	0.0%	0	0.0%	0	0.0%	111	39.6%	128	45.7%	17	15.3%	178	63.6%	174	62.1%	-4	-2.2%
Total	5	0.0%	13	0.1%	8	160.0%	5,699	47.5%	5,698	47.5%	-1	0.0%	8,784	73.3%	8,969	74.8%	185	2.1%
Urban Counties																		
Davis	5	0.1%	<10	0.1%	--	--	3,074	47.1%	2,728	41.8%	-346	-11.3%	3,654	56.0%	3,790	58.0%	136	3.7%
Salt Lake County	3	0.0%	0	0.0%	-3	-100.0%	3,881	51.9%	3,824	51.1%	-57	-1.5%	5,191	69.4%	5,289	70.7%	98	1.9%
Utah County	8	0.0%	<10	0.0%	--	--	4,288	52.7%	2,988	36.7%	-1300	-30.3%	4,203	51.6%	5,688	69.9%	1,485	35.3%
Weber	0	0.0%	0	0.0%	0	0.0%	1,932	49.2%	1,910	48.7%	-22	-1.1%	2,260	57.6%	2,144	54.6%	-116	-5.1%
Total	16	0.1%	<10	--	--	--	13,069	50.7%	11,377	44.2%	-1692	-12.9%	15,230	59.1%	16,804	65.2%	1,574	10.3%
State	21	0.1%	17	0.0%	-4	-19.0%	18,694	50.0%	17,022	45.5%	-1672	-8.9%	23,913	63.9%	25,621	68.5%	1,708	7.1%

Local Authority	Utilization of Mandated Services (Percent of clients receiving services)																	
	Outpatient Services																	
	Total Outpatient						Emergency						Peer Support Services					
	FY 2023		FY 2024		Change		FY 2023		FY 2024		Change		FY 2023		FY 2024		Change	
	Client Count & Percent		Client Count & Percent		Client Difference	Client Change	Client Count & Percent		Client Count & Percent		Client Difference	Client Change	Client Count & Percent		Client Count & Percent		Client Difference	Client Change
Rural Counties																		
Bear River	2,716	97.3%	2,759	98.8%	43	1.6%	175	6.3%	226	8.1%	51	29.1%	64	2.3%	75	2.7%	11	17.2%
Central	1,162	102.7%	1,120	98.9%	-42	-3.6%	122	10.8%	87	7.7%	-35	-28.7%	33	2.9%	28	2.5%	-5	-15.2%
Four Corners	1,090	97.5%	1,108	99.1%	18	1.7%	199	17.8%	183	16.4%	-16	-8.0%	42	3.8%	27	2.4%	-15	-35.7%
Northeastern	2,271	101.0%	2,239	99.6%	-32	-1.4%	354	15.7%	272	12.1%	-82	-23.2%	23	1.0%	13	0.6%	-10	-43.5%
San Juan	358	113.7%	315	100.0%	-43	-12.0%	11	3.5%	<10	--	--	--	3	1.0%	<10	--	--	--
Southwest	3,140	104.0%	2,992	99.1%	-148	-4.7%	112	3.7%	242	8.0%	130	116.1%	149	4.9%	120	4.0%	-29	-19.5%
Summit County	29	82.9%	35	100.0%	6	20.7%	0	0.0%	0	0.0%	0	0	0	0.0%	0	0.0%	0	--
Tooele County	904	83.1%	1,083	99.5%	179	19.8%	64	5.9%	50	4.6%	-14	-21.9%	190	17.5%	164	15.1%	-26	-13.7%
Wasatch County	278	99.3%	280	100.0%	2	0.7%	2	0.7%	<10	--	--	--	13	4.6%	13	4.6%	0	0%
Total	11,907	99.3%	11,893	99.2%	-14	-0.1%	1,038	8.7%	1,066	8.9%	28	2.7%	517	4.3%	442	3.7%	-75	-14.5%
Urban Counties																		
Davis	6,444	98.7%	6,515	99.8%	71	1.1%	1,162	17.8%	1,232	18.9%	70	6.0%	226	3.5%	956	14.6%	730	323.0%
Salt Lake County	6,961	93.1%	7,268	97.2%	307	4.4%	186	2.5%	154	2.1%	-32	-17.2%	774	10.4%	606	8.1%	-168	-21.7%
Utah County	7,483	92.0%	8,115	99.7%	632	8.4%	1,039	12.8%	930	11.4%	-109	-10.5%	351	4.3%	531	6.5%	180	51.3%
Weber	3,936	100.3%	3,907	99.5%	-29	-0.7%	838	21.3%	727	18.5%	-111	-13.2%	66	1.7%	64	1.6%	-2	-3.0%
Total	24,539	95.2%	25,519	99.1%	980	4.0%	3,190	12.4%	3,015	11.7%	-175	-5.5%	1,417	5.5%	2,151	8.3%	734	51.8%
State	36,113	96.5%	37,079	99.1%	966	2.7%	4,222	11.3%	4,071	10.9%	-151	-3.6%	1,932	5.2%	2,588	6.9%	656	34.0%

## Adult Clients with Mandated Services

Local Authority	Location					
	In-Home Services					
	FY 2023		FY 2024		Change	
	Client Count & Percent		Client Count & Percent		Client Difference	Client Change
<b>Rural Counties</b>						
Bear River	328	11.7%	279	10.0%	-49	-14.9%
Central	99	8.7%	71	6.3%	-28	-28.3%
Four Corners	116	10.4%	79	7.1%	-37	-31.9%
Northeastern	96	4.3%	92	4.1%	-4	-4.2%
San Juan	28	8.9%	21	6.7%	-7	-25.0%
Southwest	415	13.7%	335	11.1%	-80	-19.3%
Summit County	0	0.0%	0	0.0%	0	--
Tooele County	41	3.8%	30	2.8%	-11	-26.8%
Wasatch County	16	5.7%	5	1.8%	-11	-68.8%
<b>Total</b>	<b>1,139</b>	<b>9.5%</b>	<b>911</b>	<b>7.6%</b>	<b>-228</b>	<b>-20.0%</b>
<b>Urban Counties</b>						
Davis	902	13.8%	737	11.3%	-165	-18.3%
Salt Lake County	563	7.5%	676	9.0%	113	20.1%
Utah County	985	12.1%	1,170	14.4%	185	18.8%
Weber	188	4.8%	160	4.1%	-28	-14.9%
<b>Total</b>	<b>2,634</b>	<b>10.2%</b>	<b>2,741</b>	<b>10.6%</b>	<b>107</b>	<b>4.1%</b>
<b>State</b>	<b>3,766</b>	<b>10.1%</b>	<b>3,650</b>	<b>9.8%</b>	<b>-116</b>	<b>-3.1%</b>

# Adult Clients with Mandated Services – Service process measures

Local Authority	Time in Service for Mandated Services (Days or hours for only clients receiving service)																	
	Outpatient Services																	
	Medication Management		Psychosocial Rehabilitation		Case Management		Respite		Assessment		Treatment Therapy		Total Outpatient		Emergency		Peer Support Services	
	Median	Average	Median	Average	Median	Average	Median	Average	Median	Average	Median	Average	Median	Average	Median	Average	Median	Average
<b>Rural Counties</b>																		
Bear River	1.4	2.0	8.0	63.3	1.2	7.0	1.2	1.8	1.9	2.1	5.9	11.2	7.7	24.0	0.7	0.9	5.5	12.3
Central	2.4	3.0	171.0	233.9	1.0	5.4	0.0	0.0	1.7	1.9	5.0	9.5	6.3	37.1	0.8	0.9	5.0	12.1
Four Corners	1.9	3.2	59.7	234.6	0.8	6.3	0.2	0.2	1.1	1.3	3.6	7.3	4.3	32.5	1.0	3.1	13.5	20.0
Northeastern	0.6	0.8	36.8	92.6	7.6	19.9	0.9	0.9	0.9	0.9	3.4	5.4	2.7	11.6	9.0	1.0	2.0	3.0
San Juan	1.4	1.8	96.0	122.6	21.2	33.7	0.0	0.0	1.2	1.3	4.9	8.8	4.4	18.4	1.2	1.3	4.0	4.0
Southwest	1.6	2.9	12.8	117.1	2.3	13.8	0.5	0.5	2.0	2.2	6.8	12.6	6.1	24.3	0.8	1.1	3.0	10.0
Summit County	1.0	1.5	0.0	0.0	0.0	0.0	0.0	0.0	3.0	3.0	6.0	8.0	6.0	7.3	0.0	0.0	0.0	0.0
Tooele County	2.1	2.8	5.8	163.8	1.3	3.4	533.5	432.2	1.0	1.5	5.0	9.3	6.3	27.7	1.1	1.5	2.0	6.3
Wasatch County	2.1	2.3	2.0	36.9	0.8	1.4	0.0	0.0	2.0	2.2	7.8	11.9	5.3	11.7	1.1	1.1	4.0	7.5
<b>Total</b>	<b>1.3</b>	<b>2.2</b>	<b>15.3</b>	<b>124.2</b>	<b>1.3</b>	<b>7.9</b>	<b>1.6</b>	<b>144.9</b>	<b>1.5</b>	<b>1.7</b>	<b>5.0</b>	<b>9.8</b>	<b>5.3</b>	<b>23.6</b>	<b>0.8</b>	<b>1.4</b>	<b>3.0</b>	<b>9.5</b>
<b>Urban Counties</b>																		
Davis	1.9	2.5	4.3	76.2	0.3	6.8	6.5	6.5	1.5	1.6	3.3	7.1	3.5	20.4	0.5	0.7	1.0	2.4
Salt Lake County	1.7	2.7	4.8	28.1	3.3	9.7	0.0	0.0	2.0	2.1	6.5	12.0	8.5	22.6	1.0	1.6	5.0	16.2
Utah County	1.8	2.7	9.6	96.3	1.8	8.2	10.0	9.4	1.5	1.9	3.0	7.7	4.5	18.4	1.0	1.3	2.0	4.8
Weber	1.5	2.2	4.5	51.6	2.0	14.0	0.0	0.0	2.0	2.2	6.0	11.9	4.5	18.3	0.8	1.0	4.0	7.9
<b>Total</b>	<b>1.8</b>	<b>2.6</b>	<b>5.2</b>	<b>58.9</b>	<b>1.8</b>	<b>8.9</b>	<b>10.0</b>	<b>8.6</b>	<b>1.8</b>	<b>1.9</b>	<b>4.7</b>	<b>9.5</b>	<b>5.0</b>	<b>20.1</b>	<b>0.8</b>	<b>1.0</b>	<b>2.0</b>	<b>7.1</b>
<b>State</b>	<b>1.6</b>	<b>2.5</b>	<b>6.8</b>	<b>79.8</b>	<b>1.5</b>	<b>8.7</b>	<b>2.8</b>	<b>106.7</b>	<b>1.7</b>	<b>1.9</b>	<b>4.9</b>	<b>9.6</b>	<b>5.2</b>	<b>21.2</b>	<b>0.8</b>	<b>1.1</b>	<b>2.0</b>	<b>7.5</b>

Local Authority	Location							
	Out of Home Placements						In-Home Services	
	State Hospital Inpatient		Community Inpatient		Residential			
	Median	Average	Median	Average	Median	Average	Median	Average
Rural Counties								
Bear River	259.0	295.0	5.0	8.9	14.0	51.9	5.8	29.0
Central	250.8	366.0	6.0	9.9	31.0	44.7	2.0	4.8
Four Corners	242.4	300.0	7.0	12.8	204.0	210.1	4.9	194.2
Northeastern	174.5	132.0	9.0	11.7	5.0	5.0	21.9	165.0
San Juan	0.0	0.0	0.0	0.0	0.0	0.0	37.2	76.9
Southwest	202.5	193.0	7.0	9.4	133.0	161.2	6.4	25.1
Summit County	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Tooele County	306.4	366.0	9.0	15.7	0.0	0.0	0.7	1.3
Wasatch County	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.7
Total	231.3	264.0	6.0	9.9	62.0	113.8	5.1	50.5
Urban Counties								
Davis	257.0	349.5	5.0	6.6	10.0	17.3	9.0	233.4
Salt Lake County	278.3	366.0	8.0	12.7	138.0	168.8	1.8	22.1
Utah County	259.6	296.0	7.0	9.7	4.0	56.6	1.5	5.9
Weber	204.6	220.0	5.0	9.0	10.0	13.4	6.8	52.6
Total	257.1	314.0	7.0	10.4	21.0	84.1	1.9	53.4
State	252.5	307.0	6.0	10.2	23.0	86.2	2.1	52.9



# Client Outcome Measures for All Eligible Clients

## Definitions and Calculations:

^ Discharge includes clients who have been discharged in the current year or have not received any events of service for at least 7 months.

Valid OQ Clients Served exclude clients who received assessment and testing only and clients served while in jail.

Percent of Clients Participating: Minimum requirement is 50% or more.

Clients and Episodes are included if there are 2 or more valid administrations per instrument where one or more was administered within the fiscal year.

Deteriorated: Clients who have had a \*Clinically Significant increase in symptoms from intake.

Improved: Clients who have had a \*Clinically Significant reduction in symptoms from intake.

Recovery: If a client's score drops below the empirically derived cutoff between clinical scores and community normative scores and there has been \*Clinically Significant change, then the client is classified as recovered.

Clinically Significant: calculated using the instrument's Reliable Change Index (RCI) and cutoff score, which together define standards for clinically significant change achieved during mental health treatment. The RCI is the amount by which a client's total score must increase (deterioration) or decrease (improvement) from intake to be considered clinically significant. Changes in the total score that are less than the RCI are not statistically relevant (i.e. no change).

Outcomes are not calculated until there has been reliable change within a given instrument. Outcomes; Improved, Stable, Recovered, and Deteriorated are calculated by episode.

Local Authority	ALL Adult Clients in OQ Measures (not used for audit)												
	(A) All clients eligible for OQ	(B) Eligible clients with OQ use	(B divided by A) Percent of clients Participating in OQ. 75% required	Treatment					Discharged (Subset of Treatment)				
				Positive Outcomes					Positive Outcomes				
				Stable	Improved	In Recovery	Total	Deteriorated	Stable	Improved	In Recovery	Total	Not Recovered
				% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes
Rural Counties													
Bear River	2,420	2,325	96.1%	41.2%	18.2%	27.8%	87.2%	13.1%	42.8%	17.4%	27.3%	87.5%	12.6%
Central	1,003	1,216	100.0%	42.6%	12.1%	34.8%	89.5%	10.6%	43.9%	12.0%	33.6%	89.5%	10.5%
Four Corners	948	648	68.4%	50.5%	16.6%	22.8%	89.9%	10.4%	51.1%	16.2%	22.1%	89.4%	10.6%
Northeastern	1,642	1,517	92.4%	40.5%	14.4%	32.1%	87.0%	13.0%	41.9%	14.1%	31.0%	87.0%	13.1%
San Juan	252	274	100.0%	58.3%	11.3%	23.5%	93.1%	7.8%	59.3%	10.5%	26.7%	96.5%	3.5%
Southwest	2,365	1,998	84.5%	46.8%	17.8%	21.7%	86.3%	13.8%	47.3%	18.0%	20.1%	85.4%	14.6%
Summit County	30	30	100.0%	76.9%	0	23.1%	100.0%	0.0%	70.0%	0.0%	30.0%	100.0%	0.0%
Tooele County	1,013	693	68.4%	46.9%	12.2%	25.3%	84.4%	16.2%	47.0%	11.8%	25.0%	85.4%	16.2%
Wasatch County	213	218	100.0%	55.0%	10.0%	24.0%	89.0%	11.0%	57.7%	10.3%	21.8%	89.8%	10.3%
Total	9,860	8,897	90.2%	44.6%	15.5%	27.4%	87.5%	12.7%	45.6%	15.1%	26.6%	87.3%	12.6%
Urban Counties													
Davis	5,373	2,891	53.8%	41.4%	19.5%	28.4%	89.3%	10.8%	42.2%	19.7%	27.8%	89.7%	10.4%
Salt Lake County	6,629	4,214	63.6%	48.4%	9.1%	29.5%	87.0%	16.2%	47.5%	9.2%	27.6%	84.3%	15.7%
Utah County	7,267	4,249	58.5%	48.1%	15.8%	23.3%	87.2%	13.5%	49.0%	16.3%	22.4%	87.7%	12.3%
Weber	2,619	2,749	100.0%	43.7%	21.8%	28.4%	93.9%	7.2%	44.2%	21.0%	28.0%	93.2%	6.8%
Total	21,689	14,078	64.9%	46.1%	15.7%	27.2%	89.0%	12.6%	46.1%	16.2%	26.2%	88.5%	11.5%
State	31,305	22,872	73.1%	45.6%	15.6%	27.3%	88.5%	12.7%	45.9%	15.8%	26.4%	88.1%	11.9%



# Client Outcome Measures for only clients with Serious Mental Illness (SMI)

Local Authority	Adult Clients with Serious Mental Illness - OQ Measures (Subset of all clients)												
	SMI Clients eligible for OQ (A)	SMI Eligible clients with OQ use (B)	Percent of clients Participating in OQ. 75% required  (B divided by A)	Treatment					Discharged (Subset of Treatment)				
				All Reliable changes					Reliable changes at discharge				
				Stable	Improved	In Recovery	Total	Deteriorated	Stable	Improved	In Recovery	Total	Not Recovered
				% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes	% of Episodes
Rural Counties													
Bear River	1,767	1,644	93.0%	42.1%	17.8%	27.2%	87.1%	12.9%	43.3%	17.4%	26.8%	87.5%	12.6%
Central	755	692	91.7%	40.6%	16.0%	33.1%	89.7%	10.3%	41.8%	16.4%	31.5%	89.7%	10.3%
Four Corners	113	55	48.7%	36.0%	4.0%	40.0%	80.0%	20.0%	35.3%	5.9%	41.2%	82.4%	17.6%
Northeastern	426	333	78.2%	41.1%	16.1%	29.0%	86.2%	13.7%	46.4%	14.4%	26.8%	87.6%	12.4%
San Juan	59	49	83.1%	44.4%	11.1%	33.3%	88.8%	11.1%	53.3%	13.3%	33.3%	100.0%	0.0%
Southwest	1,680	1,158	68.9%	44.4%	18.4%	21.1%	83.9%	16.1%	45.6%	18.4%	19.2%	83.2%	16.8%
Summit County	*	*	*	*	*	*	*	*	*	*	*	*	*
Tooele County	560	402	71.8%	42.9%	14.3%	25.7%	82.9%	17.1%	42.9%	13.1%	26.8%	82.8%	17.3%
Wasatch County	162	106	83.1%	54.3%	10.9%	26.1%	91.3%	8.7%	58.3%	11.1%	22.2%	91.6%	8.3%
Total	5,511	4,434	80.5%	42.7%	16.8%	26.7%	86.2%	13.8%	44.1%	16.5%	25.7%	86.3%	13.6%
Urban Counties													
Davis	3,361	1,531	45.6%	40.9%	20.3%	27.1%	88.3%	11.8%	42.7%	20.4%	25.1%	88.2%	11.8%
Salt Lake County	3,922	2,386	60.8%	45.7%	9.0%	27.6%	82.3%	17.7%	46.1%	9.9%	26.2%	82.2%	17.8%
Utah County	5,325	3,770	70.8%	46.9%	16.2%	23.0%	86.1%	13.9%	47.8%	16.9%	22.2%	86.9%	13.1%
Weber	2,433	1,986	81.6%	42.6%	22.8%	27.4%	92.8%	7.2%	43.6%	22.3%	27.4%	93.3%	6.7%
Total	14,937	9,643	64.6%	47.6%	16.4%	25.7%	89.7%	13.4%	45.5%	17.6%	24.9%	88.0%	12.0%
State	20,332	14,040	69.1%	46.6%	16.5%	26.0%	89.1%	13.3%	45.1%	17.3%	25.1%	87.5%	12.5%