

| Local Authority | Estimated Need of Treatment (SMI) | | | # SMI Served | | Unfunded | | Supported Housing | | Jail Services | | Employment | | | | | | | |
|-----------------------|-----------------------------------|----------------------------|----------------------------|-------------------|--------------|---------------|---------------|-------------------|--------------|---------------|------------|----------------------|--------------|------------|------------|--------------|--------------|--------------|--------------|
| | | | | | | | | | | | | Supported Employment | # Employed | % Employed | | | | | |
| | Number of Clients Served | % in Need of Treatment SMI | # in Need of Treatment SMI | % SMI Need Served | | FY2015 | FY2016 | FY2015 | FY2016 | FY2015 | FY2016 | FY2015 | FY2016 | FY2015 | FY2016 | FY2015 | FY2016 | | |
| | FY2015 | FY2016 | | | | | | | | | | | | | | | | | |
| Rural Counties | | | | | | | | | | | | | | | | | | | |
| Bear River | 1,802 | 1,871 | 6.17% | 7,435 | 20.5% | 1,490 | 1,523 | 239 | 245 | 37 | 22 | 205 | 240 | 8 | 9 | 274 | 331 | 59.2% | 59.9% |
| Central | 682 | 684 | 5.09% | 2,770 | 21.7% | 605 | 602 | 121 | 114 | 24 | 29 | 6 | 6 | 5 | 6 | 109 | 103 | 58.9% | 57.5% |
| Four Corners | 985 | 930 | 5.09% | 1,509 | 47.8% | 813 | 721 | 430 | 408 | 11 | 26 | 91 | 75 | 20 | 15 | 309 | 222 | 60.7% | 49.8% |
| Northeastern | 1,483 | 1,617 | 6.17% | 2,437 | 14.9% | 390 | 364 | 514 | 251 | 28 | 20 | 63 | 61 | 1 | 4 | 598 | 619 | 77.2% | 71.7% |
| San Juan | 393 | 403 | 5.09% | 545 | 14.9% | 92 | 81 | 89 | 80 | 1 | 2 | 7 | 12 | 13 | 10 | 188 | 189 | 76.7% | 73.5% |
| Southwest | 1,482 | 1,691 | 5.09% | 8,169 | 11.4% | 903 | 932 | 251 | 321 | 39 | 32 | 0 | 48 | 28 | 36 | 335 | 384 | 60.3% | 59.4% |
| Summit Co. | 238 | 441 | 6.17% | 1,808 | 6.9% | 99 | 125 | 14 | 186 | 0 | 0 | 0 | 86 | 1 | 4 | 122 | 239 | 83.0% | 87.2% |
| Tooele Co. | 947 | 941 | 6.17% | 2,563 | 24.3% | 690 | 624 | 71 | 379 | 0 | 0 | 0 | 65 | 7 | 6 | 243 | 181 | 70.2% | 51.3% |
| Wasatch Co. | 391 | 332 | 6.17% | 1,214 | 15.9% | 185 | 193 | 90 | 62 | 0 | 1 | 4 | 2 | 0 | 2 | 168 | 165 | 76.7% | 81.7% |
| Total | 8,260 | 8,874 | 5.62% | 28,450 | 18.1% | 5,161 | 5,146 | 1,783 | 2,045 | 138 | 132 | 358 | 595 | 81 | 92 | 2,323 | 2,432 | 68.2% | 64.6% |
| Urban Counties | | | | | | | | | | | | | | | | | | | |
| Davis | 3,624 | 3,925 | 4.87% | 10,958 | 22.0% | 2,120 | 2,411 | 1,738 | 1,715 | 82 | 100 | 1,146 | 948 | 83 | 140 | 916 | 1,098 | 61.9% | 62.7% |
| Salt Lake Co. | 9,268 | 10,041 | 4.99% | 39,717 | 15.4% | 6,350 | 6,102 | 1,408 | 2,644 | 154 | 125 | 15 | 17 | 152 | 136 | 1,538 | 1,623 | 57.0% | 54.4% |
| Utah Co. - Wasatch MH | 6,766 | 6,387 | 5.28% | 19,866 | 18.8% | 3,409 | 3,728 | 510 | 795 | 181 | 193 | 1,807 | 1,011 | 81 | 81 | 839 | 1,012 | 61.6% | 62.2% |
| Weber | 4,370 | 4,343 | 4.73% | 8,536 | 24.3% | 1,909 | 2,073 | 597 | 766 | 42 | 56 | 1,572 | 1,423 | 7 | 180 | 408 | 548 | 49.9% | 60.4% |
| Total | 23,482 | 24,332 | 5.01% | 79,077 | 17.9% | 13,505 | 14,184 | 4,158 | 5,890 | 453 | 474 | 4,343 | 3,344 | 320 | 537 | 3,645 | 4,275 | 58.5% | 59.0% |
| State | 31,431 | 32,963 | 5.16% | 107,505 | 17.9% | 18,666 | 19,200 | 5,941 | 7,917 | 591 | 605 | 4,701 | 3,924 | 401 | 627 | 5,968 | 6,691 | 62.0% | 61.0% |

- Client totals are unduplicated across areas; i.e., State is unduplicated across the state, Rural is unduplicated across the rural centers, etc.
- Clients can receive multiple services and where applicable are duplicated.
- Supported employment includes # of clients with a supported employment status anytime during the fiscal year.
- Supported Housing includes # of clients that received that service anytime during the fiscal year (DSAMH service code #174).
- Jail Services and In-Home Services includes # of clients who received services with a location code of Jail or In Home.
- Employment includes # of clients who were employed or did not stay unemployed during the fiscal year.
- Unfunded is determined by event funding source.
- % Employed includes # of clients employed (full time, part time, or supported employment) divided by the number of clients in the workforce. Workforce includes clients who are employed (full time, part time or supported employment) and/or unemployed but seeking work.

*Estimate of Need— Substance Abuse and Mental Health Services Administration. (2014). Substate Estimates of Substance Use and Mental Disorders from the 2010-2012 National Surveys on Drug Use and Health: Results and Detailed Tables. Rockville, MD <http://media.samhsa.gov/data/NSDUH/substate2k12/AgeGroupTabs/NSDUHsubstateAgeGroupTabs2012.htm>

Notes for page 2:

Red: Minimum requirements not met in outpatient mandated services.

Orange: Median number of days/hours or utilization percentages are below 75% or above 300% of the rural or urban median or utilization totals in outpatient mandated services.

Utilization: Percent of all clients receiving services. Total Outpatient number of clients served is an unduplicated count by provider of any client receiving an outpatient service.

Median Length of Stay: Median length of time for all clients who received that service. Median is the middle value in a list of numbers.

Average Length of Stay: Average length of time for all clients who received that service. Average or mean is the total number of time for that service divided by the number of clients receiving that service.

Inpatient includes MHE service code 170

Residential includes MHE service codes 171 and 173

Medication Management includes MHE service codes 61

Psychosocial Rehabilitation includes MHE service codes 70, 80, 100, and 160

Case Management includes MHE service code 120 and 130

Respite includes MHE service code 150

Assessment includes MHE service code 22 Diagnosis and Assessment Testing is not shown on the scorecard but is included in Total Outpatient Treatment Therapy includes MHE service codes 30 Individual Therapy, 31 Electroconvulsive Therapy, 35 Individual Behavior Management, 40 Family Therapy, and 50 Group Therapy Total Outpatient includes all MHE service codes except those reported on the same day as a bed day (170 Inpatient, 171 Residential, and 173 Residential Support) Emergency includes all service codes with emergency indicator set to “yes.” Peer Support services includes MHE service codes 130 Peer Support. State Hospital data used to calculate utilization, median and average number of days in the state hospital during the fiscal year only. Data for services provided in Jail are not included.

FY 2016 Mental Health Scorecard for Adults Continued

November 2, 2016

| Local Authority | Utilization of Mandated Services (Percent of clients receiving services) | | | | | | | | | | | | | | | | | | | | | Location | | | | |
|-----------------------|--|-------------|---------------------|-------------|--------------|-------------|-----------------------|--------------|-----------------------------|--------------|-----------------|--------------|--------------|-------------|---------------|--------------|-------------------|--------------|------------------|--------------|--------------|--------------|-----------------------|-------------|-------------|--------------|
| | Out of Home Placements | | | | | | Outpatient Services | | | | | | | | | | | | | | | | | | | |
| | State Hospital Inpatient | | Community Inpatient | | Residential | | Medication Management | | Psychosocial Rehabilitation | | Case Management | | Respite | | Assessment | | Treatment Therapy | | Total Outpatient | | Emergency | | Peer Support Services | | | |
| | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | # of Clients | Percent | | |
| Rural Counties | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Bear River | 10 | 0.6% | 83 | 4.6% | 45 | 2.5% | 795 | 44.3% | 255 | 14.2% | 636 | 35.5% | 1 | 0.1% | 961 | 53.6% | 1,297 | 72.3% | 1,788 | 99.7% | 271 | 15.1% | 45 | 2.5% | 258 | 14.4% |
| Central | 9 | 1.3% | 0 | 0.0% | 5 | 0.7% | 310 | 45.5% | 99 | 14.5% | 98 | 14.4% | 0 | 0.0% | 329 | 48.2% | 567 | 83.1% | 682 | 100.0% | 118 | 17.3% | 23 | 3.4% | 60 | 8.8% |
| Four Corners | 8 | 0.9% | 38 | 4.2% | 33 | 3.7% | 358 | 39.7% | 128 | 14.2% | 441 | 48.9% | 1 | 0.1% | 331 | 36.7% | 636 | 70.6% | 889 | 98.7% | 281 | 31.2% | 91 | 10.1% | 154 | 17.1% |
| Northeastern | 9 | 0.6% | 33 | 2.1% | 0 | 0.0% | 667 | 42.1% | 87 | 5.5% | 100 | 6.3% | 0 | 0.0% | 840 | 53.0% | 1,184 | 74.7% | 1,585 | 100.0% | 320 | 20.2% | 23 | 1.5% | 92 | 5.8% |
| San Juan | 1 | 0.3% | 4 | 1.0% | 0 | 0.0% | 221 | 55.4% | 41 | 10.3% | 47 | 11.8% | 0 | 0.0% | 180 | 45.1% | 228 | 57.1% | 397 | 99.5% | 43 | 10.8% | 2 | 0.5% | 59 | 14.8% |
| Southwest | 23 | 1.4% | 81 | 4.9% | 40 | 2.4% | 531 | 31.9% | 249 | 15.0% | 388 | 23.3% | 1 | 0.1% | 905 | 54.4% | 1,098 | 66.0% | 1,642 | 98.7% | 95 | 5.7% | 82 | 4.9% | 158 | 9.5% |
| Summit Co. | 2 | 0.5% | 4 | 1.1% | 0 | 0.0% | 158 | 42.9% | 23 | 6.3% | 57 | 15.5% | 1 | 0.3% | 169 | 45.9% | 294 | 79.9% | 368 | 100.0% | 35 | 9.5% | 3 | 0.8% | 10 | 2.7% |
| Tooele Co. | 5 | 0.6% | 25 | 2.8% | 1 | 0.1% | 460 | 51.4% | 95 | 10.6% | 147 | 16.4% | 0 | 0.0% | 348 | 38.9% | 746 | 83.4% | 890 | 99.4% | 25 | 2.8% | 99 | 11.1% | 86 | 9.6% |
| Wasatch Co. - Heber | 0 | 0.0% | 0 | 0.0% | 1 | 0.3% | 166 | 50.0% | 49 | 14.8% | 127 | 38.3% | 0 | 0.0% | 169 | 50.9% | 200 | 60.2% | 332 | 100.0% | 19 | 5.7% | 9 | 2.7% | 16 | 4.8% |
| Total | 67 | 0.8% | 268 | 3.1% | 125 | 1.5% | 3,660 | 42.6% | 1,026 | 12.0% | 2,038 | 23.7% | 4 | 0.0% | 4,222 | 49.2% | 6,233 | 72.6% | 8,539 | 99.5% | 1,203 | 14.0% | 377 | 4.4% | 893 | 10.4% |
| Urban Counties | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Davis | 25 | 0.8% | 123 | 4.0% | 243 | 7.8% | 1,868 | 60.2% | 319 | 10.3% | 654 | 21.1% | 2 | 0.1% | 1,583 | 51.0% | 1,491 | 48.1% | 3,083 | 99.4% | 647 | 20.9% | 220 | 7.1% | 506 | 16.3% |
| Salt Lake Co. | 94 | 0.9% | 395 | 3.9% | 713 | 7.1% | 5,545 | 55.2% | 1,246 | 12.4% | 2,480 | 24.7% | 3 | 0.0% | 5,044 | 50.2% | 7,741 | 77.1% | 9,864 | 98.2% | 574 | 5.7% | 842 | 8.4% | 875 | 8.7% |
| Utah Co. - Wasatch MH | 46 | 0.8% | 226 | 4.2% | 106 | 2.0% | 2,565 | 47.4% | 425 | 7.8% | 3,015 | 55.7% | 6 | 0.1% | 3,088 | 57.0% | 2,899 | 53.5% | 5,385 | 99.4% | 892 | 16.5% | 117 | 2.2% | 438 | 8.1% |
| Weber | 28 | 0.9% | 234 | 7.6% | 134 | 4.4% | 1,242 | 40.6% | 337 | 11.0% | 711 | 23.2% | 0 | 0.0% | 1,891 | 61.8% | 1,860 | 60.8% | 3,008 | 98.3% | 378 | 12.3% | 47 | 1.5% | 291 | 9.5% |
| Total | 193 | 0.9% | 971 | 4.5% | 1,191 | 5.6% | 11,165 | 52.2% | 2,325 | 10.9% | 6,824 | 31.9% | 11 | 0.1% | 11,527 | 53.9% | 13,912 | 65.0% | 21,136 | 98.8% | 2,472 | 11.6% | 1226 | 5.7% | 2108 | 9.9% |
| State | 260 | 0.9% | 1,234 | 4.1% | 1,313 | 4.4% | 14,772 | 49.6% | 3,346 | 11.2% | 8,834 | 29.7% | 15 | 0.1% | 15,694 | 52.7% | 20,076 | 67.4% | 29,482 | 99.0% | 3,661 | 12.3% | 1602 | 5.4% | 2996 | 10.1% |

| Local Authority | Time in Service for Mandated Services (Days or hours for only clients receiving service) | | | | | | | | | | | | | | | | | | | | | Location | | | | |
|-----------------------|--|---------------|---------------------|-------------|--------------|--------------|-----------------------|-------------|-----------------------------|---------------|-----------------|--------------|-------------|-------------|-------------|-------------|-------------------|-------------|------------------|--------------|-------------|-------------|-----------------------|--------------|-------------|--------------|
| | Out of Home Placements | | | | | | Outpatient Services | | | | | | | | | | | | | | | | | | | |
| | State Hospital Inpatient | | Community Inpatient | | Residential | | Medication Management | | Psychosocial Rehabilitation | | Case Management | | Respite | | Assessment | | Treatment Therapy | | Total Outpatient | | Emergency | | Peer Support Services | | | |
| | Median | Average | Median | Average | Median | Average | Median | Average | Median | Average | Median | Average | Median | Average | Median | Average | Median | Average | Median | Average | Median | Average | Median | Average | | |
| Rural Counties | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Bear River | 184.00 | 384.09 | 4.00 | 6.81 | 22.00 | 57.67 | 2.75 | 3.49 | 19.21 | 61.57 | 1.84 | 9.10 | 2.92 | 2.92 | 1.97 | 2.07 | 5.43 | 11.09 | 6.17 | 26.14 | 0.77 | 1.34 | 4.13 | 9.27 | 2.82 | 6.88 |
| Central | 193.00 | 245.11 | 0.00 | 0.00 | 30.00 | 28.20 | 3.33 | 5.04 | 160.63 | 216.74 | 4.43 | 7.32 | 0.00 | 0.00 | 1.93 | 2.07 | 6.04 | 9.57 | 7.17 | 54.26 | 1.04 | 1.64 | 26.38 | 41.03 | 1.38 | 4.35 |
| Four Corners | 85.50 | 145.75 | 13.50 | 21.71 | 31.00 | 93.85 | 1.87 | 3.33 | 94.82 | 210.75 | 1.79 | 8.60 | 2.16 | 2.16 | 2.00 | 1.90 | 3.00 | 5.95 | 4.00 | 42.10 | 1.25 | 2.13 | 4.58 | 10.77 | 1.37 | 6.36 |
| Northeastern | 163.50 | 381.90 | 8.00 | 12.58 | 0.00 | 0.00 | 0.48 | 1.70 | 22.96 | 61.49 | 9.10 | 15.90 | 0.00 | 0.00 | 0.96 | 1.01 | 2.74 | 5.85 | 2.51 | 12.69 | 1.00 | 1.23 | 2.43 | 6.41 | 17.62 | 69.81 |
| San Juan | 835.00 | 835.00 | 6.00 | 7.25 | 0.00 | 0.00 | 1.91 | 3.01 | 59.17 | 121.32 | 12.18 | 16.94 | 0.00 | 0.00 | 1.86 | 1.97 | 4.05 | 8.56 | 3.33 | 22.28 | 1.93 | 2.48 | 1.07 | 4.58 | 43.54 | |
| Southwest | 148.00 | 277.96 | 5.00 | 6.70 | 54.50 | 79.35 | 1.83 | 2.40 | 9.58 | 36.49 | 4.26 | 22.36 | 0.66 | 0.66 | 2.00 | 2.11 | 5.77 | 12.78 | 4.96 | 25.87 | 1.00 | 1.74 | 7.09 | 13.05 | 5.40 | 37.43 |
| Summit Co. | 1080.00 | 774.33 | 5.50 | 8.00 | 0.00 | 0.00 | 2.21 | 3.00 | 1.00 | 1.83 | 1.00 | 4.88 | 1.00 | 1.00 | 2.00 | 2.13 | 5.00 | 10.80 | 6.00 | 11.82 | 1.00 | 1.22 | 8.00 | 7.00 | 6.78 | 6.36 |
| Tooele Co. | 143.00 | 189.80 | 10.00 | 9.84 | 19.00 | 19.00 | 1.75 | 2.13 | 46.75 | 275.45 | 3.17 | 7.94 | 0.00 | 0.00 | 2.00 | 1.90 | 4.00 | 6.33 | 5.41 | 38.14 | 1.00 | 1.22 | 1.00 | 2.51 | 1.25 | 3.56 |
| Wasatch Co. - Heber | 0.00 | 0.00 | 0.00 | 0.00 | 63.00 | 63.00 | 2.25 | 2.38 | 22.50 | 33.23 | 0.75 | 2.56 | 0.00 | 0.00 | 2.00 | 2.06 | 4.00 | 7.26 | 5.00 | 12.73 | 0.50 | 0.74 | 4.25 | 6.00 | 1.38 | 2.50 |
| Total | 169.50 | 313.09 | 6.00 | 9.91 | 30.00 | 72.71 | 1.82 | 2.85 | 23.77 | 108.56 | 2.33 | 11.33 | 1.58 | 1.69 | 1.75 | 1.84 | 4.21 | 8.93 | 4.58 | 27.43 | 1.00 | 1.58 | 3.32 | 10.30 | 2.50 | 20.53 |
| | | | | | | | | | | | | | | | | | | | | | | | | | | |

FY 2016 Mental Health Scorecard for Adults Continued

November 2, 2016

| Local Authority | OQ Measures | | | | | | | | | | | | | | |
|-----------------------|--------------------------------|--|--|--|-------------------|----------|--------------|-------|--------------|----------------------------------|----------|--------------|-------|-------|---------------|
| | Valid OQ Clients Served FY2016 | Unduplicated Number of Clients Participating | Percent Unduplicated Clients Participating | Percent of Clients Matching to SAMHIS ** | Treatment | | | | | Discharged (Subset of Treatment) | | | | | |
| | | | | | Positive Outcomes | | | | Deteriorated | Positive Outcomes | | | | Total | Not Recovered |
| | | | | | Stable | Improved | In Recovery* | Total | | Stable | Improved | In Recovery* | Total | | |
| Rural Counties | | | | | | | | | | | | | | | |
| Bear River | 1,327 | 1,071 | 80.7% | 99.1 | 42.98 | 19.65 | 24.10 | 86.74 | 13.26 | 49.57 | 20.09 | 19.23 | 88.89 | 11.11 | |
| Central | 594 | 666 | 100.0% | 94.0 | 42.27 | 20.04 | 25.05 | 87.36 | 12.64 | 50.00 | 11.36 | 31.82 | 93.18 | 6.82 | |
| Four Corners | 785 | 527 | 67.1% | 84.4 | 50.89 | 13.23 | 17.30 | 81.42 | 18.58 | 46.67 | 20.00 | 21.67 | 88.33 | 11.67 | |
| Northeastern | 1,370 | 1,000 | 73.0% | 97.5 | 44.94 | 15.52 | 28.48 | 88.93 | 11.07 | 39.42 | 12.50 | 31.73 | 83.65 | 16.35 | |
| San Juan | 351 | 99 | 28.2% | 97.1 | 47.37 | 14.74 | 20.00 | 82.11 | 17.89 | 64.29 | 7.14 | 21.43 | 92.86 | 7.14 | |
| Southwest | 1,291 | 537 | 41.6% | 96.9 | 41.98 | 20.75 | 23.11 | 85.85 | 14.15 | 29.31 | 25.86 | 25.86 | 81.03 | 18.97 | |
| Summit Co. | 321 | 154 | 48.0% | 91.6 | 50.46 | 15.60 | 23.85 | 89.91 | 10.09 | 33.33 | 9.52 | 42.86 | 85.71 | 14.29 | |
| Tooele Co. | 816 | 323 | 39.6% | 94.0 | 40.40 | 22.00 | 18.00 | 80.40 | 19.60 | 32.14 | 14.29 | 28.57 | 75.00 | 25.00 | |
| Wasatch Co. - Heber | 288 | 262 | 91.0% | 96.6 | 36.02 | 19.35 | 32.80 | 88.17 | 11.83 | 32.69 | 25.00 | 30.77 | 88.46 | 11.54 | |
| Total | 7,118 | 4,639 | 65.2% | 95.0 | 43.82 | 18.21 | 24.17 | 86.21 | 13.79 | 43.25 | 18.21 | 25.37 | 86.83 | 13.17 | |
| Urban Counties | | | | | | | | | | | | | | | |
| Davis | 2,499 | 1,915 | 76.6% | 95.5 | 49.38 | 15.69 | 18.60 | 83.67 | 16.33 | 50.37 | 17.21 | 18.95 | 86.53 | 13.47 | |
| Salt Lake Co. | 9,379 | 3,344 | 35.7% | 86.9 | 50.84 | 12.67 | 19.10 | 82.60 | 17.40 | 55.60 | 11.20 | 18.24 | 85.03 | 14.97 | |
| Utah Co. - Wasatch MH | 4,226 | 2,894 | 68.5% | 97.6 | 44.75 | 19.08 | 19.92 | 83.74 | 16.26 | 42.78 | 19.77 | 22.37 | 84.92 | 15.08 | |
| Weber | 2,075 | 1,539 | 74.2% | 98.9 | 44.16 | 19.97 | 22.29 | 86.43 | 13.57 | 46.25 | 19.61 | 22.28 | 88.14 | 11.86 | |
| Total | 18,040 | 9,692 | 53.7% | 92.7 | 47.78 | 16.21 | 19.72 | 84 | 16.29 | 49.50 | 16.01 | 20.22 | 86 | 14.27 | |
| State | 25,021 | 14,331 | 57.3% | 93.5 | 46.71 | 16.75 | 20.95 | 84.40 | 15.60 | 48.26 | 16.45 | 21.18 | 85.89 | 14.11 | |

Red: Minimum requirements not met.

[^] Discharge includes clients who have been discharged in the current year or have not received any events of service for at least 7 months.

Valid OQ Clients Served exclude clients who received assessment and testing only and clients served while in Jail.

Percent of Clients Participating: Minimum requirement is 50% or more.

**Minimum requirement of matching clients with SAMHIS is 90%, if results are in red it means the provider did not meet this requirement.

Clients and Episodes are included if there are 2 or more valid administrations per instrument where one or more was administered within the fiscal year.

Deteriorated: Clients who have had a *Clinically Significant increase in symptoms from intake.

Improved: Clients who have had a *Clinically Significant reduction in symptoms from intake.

Recovery: If a client's score drops below the empirically derived cutoff between clinical scores and community normative scores and there has been *Clinically Significant change, then the client is classified as recovered. This number does not include clients in Recovery who are only receiving medication management services.

Clinically Significant: calculated using the instrument's Reliable Change Index (RCI) and cutoff score, which together define standards for clinically significant change achieved during mental health treatment. The RCI is the amount by which a client's total score must increase (deterioration) or decrease (improvement) from intake to be considered clinically significant. Changes in the total score that are less than the RCI are not statistically relevant (i.e. no change). Outcomes are not calculated until there has been reliable change within a given instrument.

Outcomes; Improved, Stable, Recovered, and Deteriorated are calculated by episode.