

Northeastern

GOVERNANCE & OVERSIGHT NARRATIVE

3 Year Plan (2024-2026)

Local Authority: Northeastern

Instructions:

In the cells below, please provide an answer/description for each question. **PLEASE CHANGE THE COLOR TO BLUE, OF SUBSTANTIVE NEW LANGUAGE INCLUDED IN YOUR PLAN THIS YEAR!**

1) Subcontractor Monitoring

The DHS Contract with Mental Health/Substance Abuse Local Authority states: When the Local Authority subcontracts, the Local Authority shall at a minimum:

- (1) Conduct at least one annual monitoring review of each subcontractor. The Local Authority shall specify in its Area Plan how it will monitor their subcontracts.**

Describe how monitoring will be conducted, what items will be monitored and how required documentation will be kept up-to-date for active subcontractors.

Northeastern Counseling Center (NCC) has three contracts that are monitored in the following ways:

- 1) San Juan Counseling: San Juan Counseling is sub-capitated under the NCC for Medicaid members and services that are part of the PMHP. An annual monitoring review will be conducted by NCC for San Juan Counseling. San Juan Counseling is also monitored throughout the year by inclusion with Northeastern Counseling's EQRO reviews including, HEDIS Measures, Grievances, Credentialing, Performance Improvement Projects, Policy Review and Cost Study. San Juan Counseling is also a member of the NCC Quality Review Committee. NCC has access to the San Juan Counseling Medical Record system. San Juan Counseling is also monitored by the Office of Substance Use and Mental Health.
- 2) Inpatient services, Provo Canyon Behavioral Health: This review is conducted in several ways through the year. Each claim submitted to NCC is monitored and reviewed including eligibility, authorization status, discharge summary/medical records and payment, by two individuals. Federal exclusion searches are completed by NCC for this provider of Medicaid services.
- 3) Inpatient services, Huntsmans Mental Health Institute: This review is conducted in several ways through the year. Each claim submitted to NCC is monitored and reviewed including eligibility, authorization status, discharge summary/medical records and payment, by two individuals. Federal exclusion searches are completed by NCC for this provider of Medicaid services.